



Summit Natural Gas of Maine

2020 Community Engagement Report



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Message from our CEO

2020 was a difficult year for our customers, the communities we serve and members of our team. I couldn't be prouder of how quickly our team reacted to the COVID-19 pandemic, transitioned to the 'new normal' and immediately went to work focusing on how to be part of the solution in the communities we serve throughout Maine.

As the COVID-19 pandemic began to take a toll on the economy along with our friends and neighbors, Summit Natural Gas Maine (Summit) immediately transitioned to a remote work environment. We quickly procured new personal protection equipment to protect our team members and customers while we provided continuous essential natural gas service to communities throughout Maine.

Additionally, we donated \$20,000 to nonprofit organizations throughout the Maine service area. Our donations focused on remedying the financial, educational and health impacts of the COVID-19 pandemic, while also supporting additional charitable efforts with our volunteer time off program.

While this year was difficult for all of us, we have so much to be proud of, including Summit earning the designation of being one of the Maine's 2020 Best Places to Work for the second year in a row. This outstanding

honor is a testament of our culture. We have worked hard to build a diverse and inclusive workforce so that we can continue to achieve our mission of providing energy solutions to our customers and community members with exceptional customer service and commitment to community. I am filled with gratitude every day to lead such an incredible team of people.

Overall, we learned that together, in partnership with the communities we serve, we can make a difference regardless of how difficult the circumstances. We truly are all in this together.

Kurt Adams
President and CEO



 **Work in ME**





Summit team members volunteered on behalf of the Maine Department of Inland Fisheries by cleaning up over 540 lbs of trash



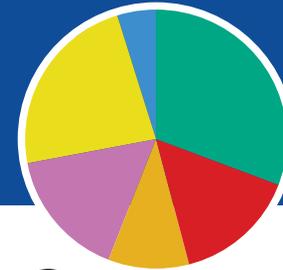
Summit members contributed to packing up the water sports shed at the Travis Mills Foundation



Summit team member, Alice Young sewed over 85 masks for the Augusta Food Bank

Volunteerism

At Summit, we know being a good friend and neighbor means committing time to worthy causes, which is why we provide every member of our team up to 20 hours of paid time off to use volunteering with non-profit organizations in the communities we serve. **This year, Maine team members donated over 485 hours** to organizations and programs committed to the environment and conservation, community and economic development, anti-poverty and hunger, and many more worthy causes.



485
Volunteer Hours

| HRS | CAUSE |
|--------|------------------------------|
| 150.31 | Environmental & Conservation |
| 72.97 | Basic Human Needs & Energy |
| 48.65 | Educational |
| 77.84 | Community Enrichment |
| 111.89 | Veterans |
| 24.33 | Other |

We're all in this
Together

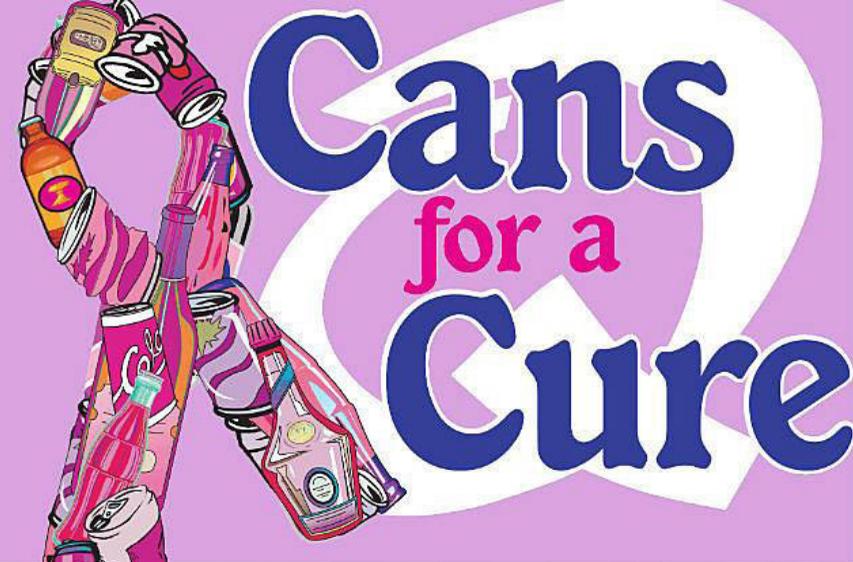
Community Sponsorship & Giving

2020 sponsorships included:

- Evening for the Environment
- Hand Sanitizer donation to Cumberland County EMT, Waterville Fire Rescue and Augusta Maine Police Department
- Babe Ruth Baseball
- Summit logo'd water bottles to Kennebec-Valley Chamber's Support to Coney Schools
- Maine Dairy and Nutrition Council for purchase of Sterno soft-sided coolers for the Augusta and Waterville

In addition to sponsorships, each year Summit provides grants to local nonprofit organizations that focus on wellness, economic, educational, environmental, and cultural initiatives.

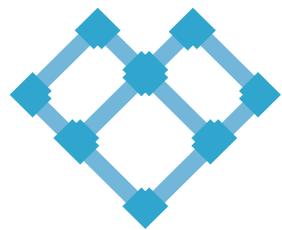




Annual Coat Drive & Cans for a Cure

Summit continued its third-year partnership with Cans for a Cure. The initiative began as a way to honor and celebrate the memory of a beloved coworker who lost her fight against cancer. Throughout the year, team members collect cans, bottles, and monetary donations for the Cans for a Cure program. In 2020, Summit matched donations up to \$1,200, which brought the total donated in 2020 to over \$2,000!

Again, this year, Summit team members donated time, clothing, and funding to provide new and gently used coats, hats, and gloves for underserved children in need of warm winter clothing. The supplies are donated to Farrington Elementary School, where many of their hundreds of students are on free or reduced pay lunch and do not have suitable clothing to withstand harsh winter weather. This year, team members donated 45 coats, 19 pairs of ski pants, 17 pairs of gloves and 11 hats!



Community Giving Program

Summit is dedicated to the people we serve and will continue to commit resources that maintain and improve Maine's sense of community. Whether it is providing funding for community events and services or offering funding to local organizations for community-building efforts.

In the midst of the COVID-19 pandemic, we immediately donated \$20,000 to a variety of nonprofit organizations who were focused on remedying the financial, educational and health impact brought on by the pandemic.

2020 COVID-19 Relief Awardees:



Augusta Food Bank

Summit's contribution to the Augusta Food Bank provided 500 Weekend KidPaks which contains six nutritious meals to span the weekend for school aged children.



Waterville Food Bank



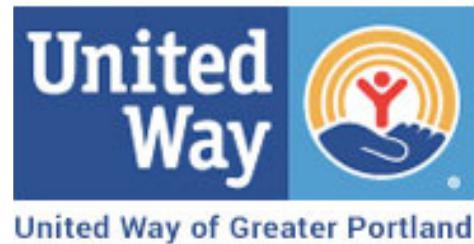
Kennebec Valley Community Action Program



Falmouth Food Pantry



Southern Maine Area on Aging



The United Way mobilizes our community in ways that no single agency, individual, or government can do by enhancing the ability of people to care for one another. Since beginning a partnership with the United Way in 2018, Summit is committed to supporting this charitable organization throughout our communities. Summit team members can help by being an advocate, giving, and/or volunteering with the United Way. Summit matches employee contributions to the United Way Campaign up to \$5,000 annually.



Educational Outreach

One of our core values as a company is the safety of our communities, customers, and employees. In previous years, a member from the Summit Safety team would have presented a free in-person safety presentation. However, due to the health pandemic, we have adjusted to a new normal and are now providing a natural gas safety presentation for kids virtually! The short 8-minute YouTube video presentation is focused on educating 3rd-4th graders on natural gas and how to be safe using it. Core ideas include “call 8-1-1 before you dig”, safety around construction sites, and what to do if you smell gas. We also work to educate the communities we serve about natural gas safety through safety presentation with public safety officials and local citizens.



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